



SALES & MARKETING BULLETIN

2024-047 SEPTEMBER 30, 2024

NEC

Last Time Buy for CPE products

This Sales and Marketing Bulletin is to inform you about the process related to Final Purchase Orders and the option for a Last Time Buy (LTB).

Last Time Buy Deadline

To ensure that your LTB purchase orders are fulfilled in a timely manner, please present your final product demand in the form of a non-cancellable purchase order as soon as possible, and **no later than the EON/EOD date of December 31, 2024** as previously announced in the On-premises UC End of Life Announcement [SAMB-DL61254771](#).

Order Fulfilment

Orders will be fulfilled subject to product availability and production lead times. Only orders which are received on or before December 31, 2024 and have requested delivery dates on or before March 31, 2025 will be processed.

Warranty / Spare Parts / Service Stock / Expansions

The standard warranty terms and conditions apply, or the conditions of your partner agreement where they differ from standard.

NEC strongly advises Business Partner to purchase sufficient (spare) parts in their LTB order to build up their own service and expansion stock, to fulfil their remaining service obligations and expected future expansions.

Additional Information

Please make sure you have read the following previous announcements and be sure to include any resulting additional hardware needs within your LTB order.

SV9500 CP03 and SW Release V12

Please refer to these SAMB's for further details:

- In Sales and Marketing Bulletin [SAMB-DL60348573](#) dated February 26, 2024 we announced the support schedule for CentOS 7 Linux and the transition to Alma Linux 9.
- In Sales and Marketing Bulletin [SAMB-2024-045](#) dated September 12, 2024 we announced the need for SCF-CP03 to support V12 software and Alma Linux OS.

Please note that when V12 SW is released NEC will only support V11 & V12 which both require CP03 hardware, so customers requiring support from NEC need to have CP03 hardware to run a supported release and must also have active SWA.

SV9100 SWA and Support

Existing SV8100 and SV9100 CP10 systems will need to be upgraded to the SV9100 CP20 to be able to have SWA and receive support.

Please refer to these SAMB's for further details:

- In Sales and Marketing Bulletin [2019-029 SV9100 CP20 Release](#) dated August 15, 2019 we announced the release of the SV9100 CP20.
More information can also be found on BusinessNet: [SV9100 CP10 to SV9100 CP20 Migration](#)
- In Sales and Marketing Bulletin [2019-033 SV8100 Migration to SV9100 CP20](#) dated August 28, 2019 we announced the migration of SV8100 to SV9100 CP20.
More information can also be found on BusinessNet : [SV8100 to SV9100 CP20 Migration](#)
- In Sales and Marketing Bulletin [DL50999554 SAMB SWA Campaign SV9100 CP20](#) dated October 3, 2022 we announced the removal of the reinstatement fee.
The reinstatement fee for the SV9100 CP20 will remain off for first-time enrolment and renewals.